



NCFE CACHE Level 2 Technical Award in Health and Social Care (603/3294/3)

Assessment code: TAHSC/SAE
Paper number: P001018

Thursday 16 May 2019

9.30 am–11.00 am

Time allowed: 1 hour 30 minutes

Learner instructions

- Use black or blue ink. If you write your answers in pencil they will not be marked.
- Answer **all** questions.
- Read the scenario and each question carefully.
- You must write your responses in the spaces provided.
- You may do rough work in this answer book. Cross through any work you do not wish to be marked.
- All of the work you submit **must** be your own.

Learner information

- The marks available for each question are shown in brackets.
- The maximum mark for this paper is 84.

Please complete the details below clearly and in BLOCK CAPITALS.

Learner name _____

Centre name _____

Learner number

Centre number

To be completed by the examiner			
Question	Mark	Question	Mark
1(a)		8	
1(b)		9	
1(c)		10	
2(a)		11	
2(b)		12	
3		13	
4(a)		14	
4(b)		15	
5		16	
6		17	
7		18	
			TOTAL MARK

Do not turn over until the invigilator tells you to do so.

Read the scenario below and answer the questions that follow.

Answer **all** questions in the spaces provided.

Christopher is a 73-year-old man who lives in a residential care home. He phones his General Practitioner (GP) to make an appointment. He is worried because he has had a cough for over 3 weeks.

Christopher is also finding it increasingly difficult to get upstairs in the residential care home where he lives. He easily gets out of breath and has limited mobility. There is a lift he can use but it is currently broken and not in use.

1(a) Which **one** of the following types of referral did Christopher use to access the GP? **[1 mark]**

- A** Compulsory
- B** Personal
- C** Self
- D** Third party

Answer _____

1 (b) Christopher's GP practice is an example of a statutory service.

What does the term 'statutory' mean?

[1 mark]

1 (c) A GP practice is an example of a service that is in both the statutory sector and private sector.

Give **three (3) other** examples of services that are found in both the statutory sector **and** private sector.

[3 marks]

1 _____

2 _____

3 _____

2 (a) Christopher is 73 years old.

Which one of the following life stages does he belong to?

[1 mark]

- A** Adolescence
- B** Early adulthood
- C** Late adulthood
- D** Middle adulthood

Answer _____

2 (b) Identify and briefly describe **one (1)** transition or life event Christopher is likely to have experienced during his current life stage.

[2 marks]

3 Physical access is a barrier for Christopher in both the GP practice and the care home.

Explain how this barrier could be overcome **in both** settings.

[4 marks]

4 (a) Being compassionate, professional, respectful and trustworthy are key attributes and behaviours that a GP must have.

Describe how a GP could apply **each** of these key attributes when dealing with Christopher.

[4 marks]

Being compassionate

Being professional

Being respectful

Being trustworthy

4 (b) Identify and describe **two (2) other** key attributes and behaviours of a health and social care practitioner.

[4 marks]

1

2

5 'Person-centred care' is one example of a health and social care value.

Identify and describe **two (2) other** health and social care values.

[4 marks]

1 _____

2 _____

6 Analyse how Christopher's GP could use **three (3)** features of the care-planning cycle to support effective care.

[6 marks]

1 _____

2 _____

3 _____

7 The Care Quality Commission (CQC) is the organisation which oversees the work of the GP setting.

Identify and describe **two (2)** ways that the CQC can oversee the work of the GP setting.

[4 marks]

1. _____

2. _____

8 Give **three (3)** reasons why continuing professional development (CPD) is important to the role of the health and social care practitioner.

[3 marks]

1 _____

2 _____

3 _____

9 All care staff working with Christopher follow the 6Cs when providing care for him.
One of the Cs stands for 'Care'.

Name the **other five** Cs.

[5 marks]

1 _____

2 _____

3 _____

4 _____

5 _____

10 Christopher's GP works in partnership with staff in the residential care home.

Discuss the ways in which working in partnership will help meet the individual needs of Christopher.

[6 marks]

11 Give **three (3)** examples of ways in which Christopher will be valued in the residential care home.

[3 marks]

1 _____

2 _____

3 _____

12 It is important to recognise and respond to concerns about an individual's development.

Identify and explain **two (2)** reasons why it is important.

[6 marks]

1 _____

2 _____

13 Biological influences are one factor that may influence human development.

Identify and briefly describe **two (2) other** factors that may influence human development.

[4 marks]

1 _____

2 _____

14 Analyse Christopher’s holistic development over the next 5 years.

[6 marks]

15 A key feature of the Equality Act (2010) is protected characteristics.

Identify **three (3)** protected characteristics.

[3 marks]

1 _____

2 _____

3 _____

16 Explain how the General Data Protection Regulation (GDPR) affects the work of care home staff.

[6 marks]

17 Outline **one (1)** difference between a working relationship and a personal relationship.

[2 marks]

18

Explain how practitioners in the residential care home will follow the Care Act (2014) to provide effective care for the residents.

[6 marks]

This is the end of the external assessment.

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